

**To:** MISCELLANEOUS FILE - BONANZA RESTAURANT  
**From:** Karen Chandler  
**Re:** Overflowing Sampling Manhole  
**Date:** December 28, 1994

- On Tuesday, December 27, 1994, Gene Pabst and I received a call from Rick Brown about an overflowing sampling manhole at the Bonanza Restaurant at 300 E. Battlefield. Rick said they had run the line three times and the problem was in Bonanza's line. He also said the Health Dept. had been contacted. Gene and I went to that location a little after 10:00 a.m. The sampling manhole, which is located to the back of the parking lot, was overflowing and water was running down onto the parking lot of the Old Monterrey Apartments. We looked around in the parking lot and could find no outside grease interceptor. We went inside and talked to one of the cooks, because the manager wasn't there. He pointed out a grease interceptor in the floor inside the restaurant, but didn't know how often it was cleaned out. He said the manager of the restaurant was Wayne Pankratz. We showed him the overflowing manhole and mentioned the Health Department had been called about it. We told him they needed to get it taken care of before they opened for lunch when a lot more water would be going down their sewer line. I called Bob Gregory on the mobile phone and explained the situation. He said he would call the manager and make sure they had called a plumber about the problem. We received a call on the cellular phone about 11:00 a.m. that the plumber was there and thought the problem was in the City's sewer line. We returned to the restaurant and talked to a plumber from the Drain Doctor. Gene showed him where the City's main line was. Wayne Pankratz was also there and

300 E. BATTLEFIELD

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told Gene the Health Department had shut them down until the problem was fixed. We asked Wayne how often the grease interceptor was cleaned. He said a septic tank service cleaned it out, but he wasn't sure how often it was done because the General Manager took care of that and he was out of town until next week. Wayne said he would call us when he got that information. He also said they had had a problem in the line last week with paper towels and other things.

I called Wayne Pankratz in the afternoon on December 28, 1994. He said the blockage in their sewer line was caused by napkins, paper towels and feminine hygiene products. He mentioned that the plumber thought it might have been the same problem they had last week, but it had moved down the line. Wayne said he had checked on the cleaning schedule for the grease interceptor. It is checked every two months and then cleaned as needed.



Karen Chandler

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cc: Gene Pabst, Water Pollution Control Inspector  
Randy Lyman, Sewer Surveillance & Billing Supervisor  
Chuck Griffin, Sewer Cleaning Supervisor  
Bob Gregory, Health Department  
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